

QUALITY POLICY

Bamburi Cement is committed to consistently providing quality products and services to meet the customers' and stakeholders' needs in accordance with defined and documented policies and procedures. These procedures meet applicable legislative and statutory requirements, are visible and auditable.

Bamburi Cement is committed to:

- ✓ Consistently deliver products and services in time and in a way that meets or exceeds the needs and expectations of our customers.
- ✓ Promote a quality culture within the organization by means of sharing information, including all personnel in decision making and delegating specific quality management functions to suitably skilled and competent workforce.
- ✓ Establish a quality management system that adequately identifies, plans and processes the resources needed to ensure the successful implementation.
- ✓ Ensure continuous improvement by promptly taking corrective and preventive actions for deficiencies related to the operation of the quality management system.
- ✓ Develop and improve working processes and invest in production and testing equipment which guarantees efficiency and accuracy.

The management of Bamburi Cement is committed to active participation in the implementation and regular review of the quality management system and the establishment of a work environment which encourages excellence through continuous improvement.

Satisfying our customers with the appropriate level of quality in products and services is a primary goal and a fundamental element of our business.



Deepak Jasuja,
Plant Manager, Mombasa Plant
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